



**Engineered for Success**

If you're planning a day hike, you probably won't need a guide. But for bigger adventures, it's important to rely on the advice of those who've traveled before you. Entering the technology wilderness is no different. Having the newest hardware and latest technologies alone won't provide a total working solution. It takes a team of experts with a variety of skills. A total solution should include the best engineering services available, with the expertise to complete a project on time and within budget.

The engineers at CSI go the extra mile – on every project. Whether you're deploying PCs, implementing IP Telephony or upgrading your web server, we have certified staff to assist you every step of the way. The pros at CSI maintain the highest levels of certification from industry leaders such as Microsoft, Novell, Cisco and many others.

**Read more about our Engineering Services on the reverse side of this page.**



**Other CSI Gear  
Products and Services**

- Financial Management Software
- Billing and Revenue Management Software
- Lesson Planning Software
- School Activity Accounting Software
- Automated Workflow
- Interactive Classroom
- IP Telephony
- IP Video Surveillance
- Visual Communications
- Wireless Solutions
- Network Security and Traffic Monitoring
- Infrastructure Design
- Network Management
- Hardware Solutions



## Certifications

### Cisco

- Cisco Certified Design Associate (CCDA)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Professional (CCNP)

### Citrix

- Citrix Certified Enterprise Administrator (CCEA)
- Citrix Certified Administrator (CCA)

### CompTIA

- A+ Certification
- Network+
- Security+
- Project+

### Hewlett Packard

- Accredited Systems Engineer (ASE)
- Accredited Integration Specialist (AIS)
- Accredited Platform Specialist (APS)

### Microsoft

- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified Professional (MCP)

### Novell

- Certified Novell Engineer (CNE)
- Certified Novell Administrator (CNA)

## Services

### Installation and deployment

- PC and server configuration and deployment
- System integration and custom hardware design
- Software implementation
- Major infrastructure systems for data, voice, video and security applications
- Video conference and data networks
- Structured cable design, fiber optics, copper and wireless components

### Assessment

- Feasibility studies and technical review
- Engineering standards, procedures assessment and development
- Quality assurance and control
- Information assurance - QoS
- Data network health assessment

### Design, configuration and project management

- Network and computer rooms, teleconferencing rooms
- IDF/MDF design and implementation management
- LAN/WAN systems

