



••• Gemini

OVERVIEW

When an incident or disaster strikes, business must continue. Because you rely so heavily on technology, loss of data can cause business to come to a screeching halt. Having an effective data recovery plan in place ensures that your business recovers with confidence. Our Gemini Managed Backup Service is an automated data backup and restoration system that protects your organization's data.

OFF-SITE BACKUP

- CSI will install and configure the backup solution, then manage data by checking your backup every 24 hours.
- We proactively check backup status and data integrity. We'll keep you informed with monitoring and e-mail notification about backup status as often as you like.
- Flexible version control provides versatility in storing multiple versions of the same document with up to 180 days of history. Backups are definable to individual files and provide an easy way to recover previous file versions.

WARM-SITE ACCESS

- The warm-site is housed in our data center facility with all the necessary hardware and communications equipment needed to run your operation. Our systems are kept in a constant state of operational readiness.
- When a disaster is reported, applications and data can be recovered and accessed at any location (for up to 5 concurrent users per application) with Internet connectivity.
- The standard contract provides a guarantee of 24 hours (maximum) for operational readiness, from the time you notify CSI of the situation.
- Gemini service also includes an annual, mock-disaster recovery test.

SECURE TRANSPORT AND STORAGE OF DATA

- A redundant copy of all critical information is stored in a secure data center that has a 24x7 security guard, video surveillance, 2 backup generators, a redundant copy of data at a second location, and fire and flood protection.
- Data transport doesn't require open ports in your firewall. Instead, a client is installed on the server that compresses and encrypts data with 256-bit encryption. Automatic encryption is based on a private password prior to transmission.
- Password Access – Without your password, the stored information cannot be read or used by anyone else.