



Utility Billing

FEATURES

- Special features make it easy to customize the system to meet specific user needs.
- User-controlled rate tables simplify the implementation of rate changes.
- Supports metered, fixed, and demand charge types.
- Billable services are user-defined and may include water, sewer, gas, electric, sanitation, and more.
- Interfaces to hand-held meter reading systems.
- Prints utility bills in various formats, including zip + 4.
- Automatically interfaces to CSI Fund Ledger application.
- Meter readings outside user-defined limits are automatically flagged for further review.
- Interfaces with e-government online payment systems.

Utility Billing Work Orders

FEATURES

- Work order codes may be established to allow you to track the number of meter change-outs, disconnects, leaks, and more.
- "Initiate a Work Order" is easily accessed from other screens by pressing a hot key.
- When initiating a work order the customer name, address, and route information is automatically displayed when you enter a valid customer.
- Work orders can be printed by date required, allowing you to withhold printing until the work needs to be done
- When the work order is complete, a "date completed" and a "completion note" may be entered.

REPORTING

- Usage reports by type - service and customer
- Print cut off notices
- Mailing labels
- Meter assignment reports
- Route sheets
- Meter master inventory reports
- Accounts receivable aging analysis
- Disconnect list
- Customer master report
- Daily transaction registers
- Work orders
- Summary or detail reports by customer and/or problem code

Module Screenshots

Customer Master - Enter/Edit:1

1 - Selection Criteria 2 - Data Entry 3 - List

Account Number: 79018 Tax ID: 999-99-9999 Status: A Active

Name: NALINI D. INDHAL Alpha Sort: NALINI D. I

Route No/Seq/Staff/Ext: 17 / 900 / 0 / 2 Add New Customer

Demographics Route/Billing Info Fixed Services Tabled Services Notes

Street No/Name: 1012 MARVIN GARDEN WAY Foreign Zip Separate Billing Address

Address2: Date Installed: 08/27/2004

City/State/Zip: ANYCITY GA 99999 Master Code: R RESIDENTIAL

Del. Pt.: 0 Area: Bill Cycle: M MONTHLY

Phone: (999) 554-8017 Phone: (999) 957-8391 Drivers License

Fax: () - Bank Draft Information

Email: Comment:

Web Address: Contact:

Current Balance: 0.00 Last Payment Amount: 78.51 Check No: E5189

**CUSTOMER MASTER DEMOGRAPHICS -
ENTER/EDIT**

Meter Master - Enter/Edit:1

1 - Selection Criteria 2 - Data Entry 3 - List

Serial Number: 0035509 Account: 33981 MATTHEW D. HUBBARD

Status: 1 Rate Type: T

Multiplier: 1 # of Dials: 7

Make: PRECISION

Meter Size: Model:

Service Code 1: WATER WATER BILLED

Service Code 2: SEWER SEWER BILLED

Installed: Tested:

Tampering Code: ERT Transponder ID: Reader Code:

Note:

METER MASTER - ENTER/EDIT